

Applicant: EBERLE et al.  
Serial No: 10/072,898  
Filing Date: February 12, 2002  
Page: 1 of 16

**IN THE UNITED STATES PATENT & TRADEMARK OFFICE**

IN RE PATENT APPLICATION OF:	Hannes EBERLE et al.	ATTORNEY DOCKET No:	067220-0313074
SERIAL No.:	10/072,898	CONFIRMATION No.:	3570
FILING DATE:	FEBRUARY 12, 2002	EXAMINER:	JOSEPH T. PHAN
		ART UNIT:	2614
FOR:	SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES WITH CUSTOMIZED MESSAGE DEPENDING ON RECIPIENT		

---

**RESPONSE TO NON-FINAL OFFICE ACTION**

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA. 22313-1450

Dear Sir:

In response to the Non-Final Office Action mailed **December 24, 2008**, please amend the above- identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 13 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a); and any fees required therefore (including fees for net addition of claims) are hereby authorized to be charged to Deposit Account No. 033975 (Ref. No. 067220-0313074).